

# Hotel Policies

## Check-in

- Check-in time starts at 3 PM
- Check-in time ends at 11 PM
- Minimum check-in age is 18

Special check-in instructions:

There is no front desk at this property. There is no after-hours reception at this property. Guests arriving late won't be able to check in until the next morning. To make arrangements for check-in, please contact the property at least 48 hours before arrival using the information on the booking confirmation.

This property does not have a front desk. This property doesn't offer after-hours check-in. Guests arriving after hours will have to wait until the next morning to check in. To arrange for check-in, guests must contact the property at least 48 hours prior to arrival using the information on the booking confirmation.

## Check-out

- Check-out by 10 AM

## Payment types



## Children and extra beds

- Children are welcome.
- Rollaway/extra beds are available for AUD 30.00 per night.
- Cribs (infant beds) are available for AUD 30.00 per night.

## Pets

- No pets allowed

## Policies

Guests must contact this property in advance to reserve a crib (infant bed), rollaway bed, sofa bed and onsite parking. Contact the property using the information on the reservation confirmation received after booking.

Charges for extra guests may apply and vary according to property policy.

A cash deposit or credit card for incidental charges and government-issued photo identification are required upon check-in. Special requests are subject to availability at the time of check-in. Special requests can't be guaranteed and may incur additional charges.

## Fees

Guests will be asked to pay the following charges at the property:

- Deposit: AUD 200.00 per stay
- Cleaning fee: AUD 30 per person, per stay (varies based on the length of stay).

We've listed all charges provided to us by the property, but they may vary based on length of stay or the room booked.

### Optional extras

The fees and deposits listed below will be charged at the time of service, check-in, or check-out.

- Self-parking fee: AUD 35 per night
- Crib (infant bed) fee: AUD 30.00 per night
- Rollaway bed fee: AUD 30.00 per night
- On-site credit card charges are subject to a surcharge

This may not be a comprehensive list. Fees and deposits are subject to change and might not include tax.

## You should know

- Please note that this property can refuse certain bookings for the purpose of group events or parties, which include pre-wedding stag/bachelor and hen/bachelorette parties.
- Pool access available from 6:30 AM to 11 PM.